

CITY OF DEVINE
WATER SUVERY PROGRAM FOR
SINGLE FAMILY AND MULTIFAMILY CUSTOMERS
AS ADOPTED 04-04B

PURPOSE:

The conservation of water resources is imperative and becoming progressively critical with the ever-increasing water consumption due to the population growth in the area.

APPLICATION:

The City, upon written request from the Customer of Record, will conduct a water audit for accounts serving single family and multi-family residents.

The audit will be conducted by the City Employees.

City equipment only will be used for the testing.

The audit will be conducted when the City workload permits.

The customer of Record or his/her representative must be present during the audit.

The City will conduct only one audit for an account during any twelve-month period.

PROCEDURES:

The meters will be checked to detect any possible malfunction.

The regulator will be checked for correct operation and TCEQ required amount of pressure.

The meter will be checked for leaks on the customer side of the connection.

Indoor and outdoor faucets and toilets will be checked for leaks.

Showerheads and faucet will be checked for low flow devices and aerators.

Water saving devices will be recommended.

LIABILITY:

The audit will be conducted at no cost to the Customer.

The City will not make any repairs on the Customer side of the meter.

The audit will in no way relieve the Customer of a responsibility for any repairs or maintenance, water damage from leaks, or cost of water registered on the meter, neither at the time of the audit or at any time thereafter.

ADOPTED AND SIGNED ON THIS 20TH DAY OF APRIL, 2004.